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**E****DUCATION**

* **Master’s in Data Science,** Rutgers University New Brunswick May 2024
* **Bachelor’s in Computer Science,** Indian Institute of Technology Indore May 2019

**TECHNICAL SKILLS**

* **Programming Languages:** Python, R.
* **Libraries and Frameworks:** Git, Spark, PyTorch, TensorFlow, MongoDB, Postgres SQL, scikit-learn, Selenium.
* **Cloud:** lambda, S3, CloudWatch, Sage maker, IAM, EC2, Glue.

**Certifications**

* AWS Machine Learning Specialist
* AWS Cloud Practitioner

**EXPERIENCE**

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| **Data Analyst, Rutgers University - Communications and Marketing** | ***Feb 2023 - Present, New Brunswick*** |

* Utilized Python to preprocess Rutgers Football matches ticket sales data from eVenue.
* Conducted correlation analysis between ticket sales and opponent teams using historical data, identifying key teams that drive sales and support.
* Developed Tableau dashboards to present insights, proposed and implemented targeted marketing strategies, leading to an 87% renewal in season ticket sales and a 34% increase in single game sales the following season.

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| **Data Analyst, Deloitte Consulting** | ***June 2019 - Jan 2022, Bangalore*** |

**Banking**:

* Mitigated the COVID-19 lockdown-induced customer churn by constructing a logistic regression model. Identified churn-prone customers and contributing factors.
* Analyzed customer data using Python’s Matplotlib and communicated results to stakeholders, resulting in a 30% churn reduction in the next quarter.

**Restaurant chain**:

* Clustered restaurant customers based on survey data using DBSCAN during lockdown. Correlated the results with their risk tolerance and safety behaviors using Tableau charts.
* This analysis provided a deeper understanding of each customer group. Strategic marketing, along with the promotion of safety protocols, led to an increase in take-away orders, enabling the restaurant chain to adapt to the new market conditions and maintain profitability.

**Geospatial Intelligence:**

* Addressed the challenge of manually identifying docked vessels in satellite imagery, saving over $100,000 annually in labor costs.
* Utilized the Sentinel API for HD imagery extraction and Python for preprocessing.
* Improved image clarity with a dehazing technique and implemented Mask R-CNN and OpenCV for change detection. Automated the entire process using AWS Lambda and CloudWatch.

**Key Achievement:** Was recognized with applause award twice for my client centric work approach and timely deliverables.

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| **Database Management Intern, MAQ Software** | ***May 2018 - July 2018, Hyderabad*** |

* Established an ETL pipeline using SQL Server Management Studio and SSIS, consolidating three large Azure data marts with over 2 million records into one. Developed triggers and stored procedures in place to identify inconsistencies during the transfer and maintain data integrity.

**PROJECTS**

***Chatbot model with a personality:*** [**[ Github ]**](https://github.com/ganeshraj-k/Conversational-model-with-a-personality)

* Built a generative AI (Gen AI) model chatbot to replicate Chandler Bing’s dialogue style from “Friends,” utilizing an extensive dataset of 8,700 dialogues. The model, featuring a seq2seq with 2-layer LSTM network with a dropout layer, achieved a BLEU score of 0.63.
* Parallelly fine-tuned Google’s T5 small model with the same dataset for benchmarking purposes.

***Twitter Search****:* [**[ Github ]**](https://github.com/ganeshraj-k/Twitter_search_engine)

* Designed a web application with a local cache of 200 trending tweets, leveraging a combination of Postgres (relational) and MongoDB (non-relational) to query a dataset of about 120,000 tweets from 13,000 users.
* Applied NLP techniques for efficient search, including synonym search and Levenshtein distance, and managed API requests and the web app using Flask